

Tech Mahindra Campus - JOB Description

E-Commerce Technical Support & Customer Support Associate

Dear Sir ,

As discussed on call please find the JD below and confirm the date for the campus drive in your college .

We are looking for Fresher and Experienced candidates For E Commerce Technical & Customer Support JOB profile for Tech Mahindra Bhubaneshwar.

Campus Drive Date : 16th July, 2022

Time : 11.30 Am

Venue: MITS School of Biotechnology

JOB Location – Bhubaneshwar .

Education Qualification & Desired Candidate Profile:

BTech / BE / BCA /BSC-IT BA / BCOM / BSC / BBA / MA / MCOM / MSC / IHM / BHM / BBA / BA / BCOM / BSC. Graduates and - MBA / PGDM / MCA / MTECH / All PG's are also eligible.

Also If you have Pass out students we can hire them as well .

JOB Description & Required / Skills

- You need to handle E - Commerce Customers' Technical Query and also need to Troubleshoot their Tech Issues on call as well as on line .
- Technical Troubleshooting E-Commerce Customer Support Executive International Voice
- Trouble-shooting & Customer support to premium clients over the phone (inbound)
- Keyboard & PC Literate (User level knowledge of Operating Systems)
- Knowledge of OS should be.

Excellent Communication Skills in English and Hindi and Willingness to work for 24/7 working environment is a must, which involves Night Shift.

*_*There is no leaves till 6 months once you join in the Company._*

*Age - * 18 to 30 years.

Employee Facilities Provided:

- 24*7 Cafeteria / Gymnasium / Concierge desks / Recreation facility etc
- Best Training provided New Hires to Development Training.
- Multiple Growth Opportunities within the Company.
- Provident Fund , Gratuity Mediclaim , Life Insurance etc. provided.

Salary Package Offered to Suitable Candidates: 1.5 to 1.7 Lac Per Annum for Fresher & 1.9 to 2.2 Per Annum for Experienced (Gross)

Interview Rounds :

GD Round - PI Round – Online Test (English Grammar / Logical Reasoning / Customer Centricity) Typing Test.

Regards,

**PLACEMENT CELL
VIKASH SCHOOL OF BUSINESS MANAGEMENT,
BARGARH**

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